Directory: Auxiliary Enterprises

SPRING, 2025

	Phone #	Phone #	Fax #
DIRECTOR'S OFFICE, WORCESTER COMMO	NS		
Ken Toong, Asst. VC. Auxiliary Enterprises	5-1504		5-9706
Christine Newman, Executive Assistant	5-1504	5-2477	5-9706
DINING SERVICES ADMINISTRATION, WORCESTER (
Garett DiStefano, Director, Dining Services	5-2472	5-5377	5-9673
Kara Leistyna, Executive Assistant	5-2472	413-320-3901	5-9673
Alex Ong, Director, Culinary Excellence	413-404-7923		5-9673
Andrew Mankus, Director of Operations, Residential Dining	7-9471		5-9673
Dianne Sutherland, Director of Nutrition	5-5379	413-992-8770	5-9673
Sabrina Hafner, Assoc. Director of Nutrition	5-9686	413-204-0996	5-9673
Brandy Sullivan, Meal Plan Manager / Meal Plan Office	5-5380		5-9673
Robert Bankert, Executive Chef for Residential Dining (Campus Center Rm 818B)	7-8029	401-528-7873	
Anthony Jung, Executive Chef for Retail Dining (Campus Center Rm 822B)	7-8005		
Martha Monaghan, Special Events Manager (Campus Center Rm 820)	7-0302		
FINANCIAL SERVICES, WORCESTER COMMO	ONS		
Bill Pete, Director of Finance and Business Services	7-8026		5-9706
MARKETING & COMMUNICATIONS			
Christopher Howland, CPO and Sr. Director of Procurement & Strategy	5-4740	5-5385	5-9706
Karen Mariani, Director of Marketing & Communications			
Grace Moriarty, Marketing Manager	545-9407		
Keith Toffling, Photographer	978-866-7671		
BUSINESS SERVICES CENTER, CAMPUS CENT	TER		
Andrew Lovett, Business Services & Operations Manager	7-8025	7-8024	7-0075
Terry Devanski, Accountant II	7-8025	7-8021	7-0075
Kate Morley, Accountant I	7-8025	7-8210	7-0075
Guillermo Garrido, Clerk IV	7-8025	7-8019	7-0075
Sara Sheehan, Clerk IV	7-8025	7-8022	7-0075
Lorena Saravia, Clerk III	7-8025	7-8020	7-0075
CASH MANAGEMENT			1
Campus Center Cash Office	7-8113		5-0407
Barbara Picard, Finance Operations Manager	7-8028	413-345-8665	5-0407
Andrew Mentzer, Accountant II	7-8113	413-362-9427	5-0407
Liana Roach, Accountant II	7-8113	7-8051	5-0407
Marvin Ayala, Clerk V	7-8113	7-8054	5-0407
HUMAN RESOURCES, 918 CAMPUS CENTE		l	I
AE Human Resources Office – Service Center	413-577-8070		7-1409
Ryan Kennedy, Director, Human Resources	7-8071		7-1409
Ginger Thomas, Director of Employee Relations	7-8072		7-1409
Norma Nunnally, Assistant Director of Employee Relations, Leave and Wellness			7-1409
Sally Johnson, Human Resources Manager			7-1409
Katty Calderon-Marks, Payroll Clerk V			7-1409
Ryan Carey, Payroll Clerk IV			7-1409
Tiffany Warger, Payroll Clerk IV			7-1409
Jenavi Rojas, Human Resources Specialist			7-1409
PURCHASING DEPARTMENT	F 4740	E E20E	F 0673
Christopher Howland, CPO and Sr. Director of Procurement & Strategy	5-4740	5-5385	5-9673
Laura Snyder, Assistant Manager, Purchasing & Special Projects	5-4740	5-6529	7-0075
Laurinda Johnston, Buyer I	5-4740	5-4797	7-0075
Elizabeth Smith, Clerk IV	5-4740	7-1379	7-0075

UMASS SYSTEM TRADEMARK & LICENSING ADMINISTRA	ATION, CC ROOM 815	;	
Evelin Simmons, Director, Trademark & Licensing Administration	7-8126		7-0033
VACANT Assoc. Director & CSR, Trademark & Licensing	7-8124		7-0033
HOTEL UMASS, CAMPUS CENTER			
Chandrick Hayes, Hotel Director	7-8044	413-450-2676	5-1210
Anna Leonard-Bernstein, Revenue Optimization Manager	7-8058		5-1210
Brittany Cote, Asst. Manager			
CONFERENCE SALES, COORDINATION & E	EVENTS	•	_
Jennylyn Fontaine, Director of Hospitality Services	7-8094		7-0014
Rebecca Johnson Asst. Director, Conference Services	7-8104	7-8101	7-0014
Amber Paluk, Sr. Marketing Rep. Conference Services	7-8097	7-8100	7-0014
Ashley Maisonet, Marketing Rep. Conference Services	7-8096		7-0014
Laura Judd, Marketing Rep. Conference Services	7-8093		7-0014
Heidi Edwards, Marketing Rep. Conference Services	7-8091		7-0014
Maya Elinevsky, Marketing Rep. Conference Services	7-8095		7-0014
Thomas Leistner, Marketing Rep. Conference Services	7-8099		7-0014
Evan Maryea, Summer Housing Manager	7-8090		7-0014
Bill Trzpit, Dining Services Sales Specialist	7-8092		7-0014
Bethany Morrissette, Catering Events Office Manager	7-8231	7-8200	7-0014
Kimberly Mcallister, Asst. Conference Registrar	7-8102		
UMASS STORE		•	_
Courtney Weiand, Director	7-6654	5-2619	5-3850
Scott Swane, Senior Director	7-6663		5-3850
Josh Baez Vigo, Merchandise Manager & Planner	7-6652		
Melissa Peterson, Operations and Finance Manager	7-6658		
DINING COMMONS			
BERKSHIRE DINING COMMONS			
Heather Scoble, Associate Director	5-0259	413-522-1300	5-0251
Amy Cuff, Assistant Manager	5-0985	413-387-5044	5-0251
Michael Kacprzyk, Assistant Manager		508-340-8280	5-0251
Mike Ryan, SW Food Purchaser	5-5318		
	2-3310		
HAMPSHIRE DINING COMMONS	5 5222		7.0044
Selina Fournier, Manager	5-5323		7-0011
Tim Woods, Assistant Manager	7-5163		7-0011
Peter Allard, Assistant Manager	7-5162		7-0011
FRANKLIN DINING COMMONS	F 4F00		7.0024
Marc Morrissette, Associate Director	5-1588		7-0031
Emily Boudreau, Assistant Manager	5-0375		7-0031
VACANT, Manager, Concessions, Food Trucks, Commissary	7-1365	442 520 2702	7-0011
Paul MacGregor, Assistant Manager	5-1520	413-530-2793	7-0031
WORCESTER COMMONS Luanne Wu, Manager	5-2143		7-0012
Stephanie Stacey, Assistant Manager	5-2143	+	7-0012
Carl Ketchen, Assistant Manager	5-9426	+	
Caleb Pham, Executive Sous Chef	808-729-0456		
			E 0672
Valerie Maurer, Assistant Foods Manager, Commonwealth Restaurant	5-0255		5-9673
UMASS BAKESHOP, WORCESTER COMN Pamela Adams, Director of Bakery Operations & Executive Pastry Chef	5-8747		7-2868
A. Carter Bent, Assistant Manager	5-8747	+	7-2868
B LAUEL DEUL BANDIAU WAHAYEI	3-3017	1	7-2008
Shannon Santangelo, Assistant Foods Manager, YUM! Bakery	5-3012		7-2868

RETAIL DINING SERVICES			
Lynn Pelkey, General Manager, Retail Dining	7-8116		
Adrienne Kaio, Logistics Manager, Campus Center			
Dan Miller, Assistant Manager	7-8116		
Alexia Ronnau, Assistant Manager, Retail Dining			
Jamyka Smith, Assistant Foods Manager - Harvest	7-8116		
Marc Carpenter, Unit Chef	7-8114		
VACANT, Departmental Assistant	7-8112		
CATERING OPERATIONS, CAMPUS CENTE	R		
Michael Donatini, Assoc. Director, Dining Services	7-8237	7-8235	
Robin Hoff, Catering Manager			
A&F INFORMATION TECHNOLOGY, WHITM	ORE		
A&F IT Technology Assistance Center	5-1956		
Darrell Troie, Director of IT Applications & Compliance	5-1956		
Holly Alexander, Director of IT Operations & Infrastructure	5-1956		
Full Staff Directory – https://www.umass.edu/afsystems/contact			
SUSTAINABILITY, FRANKLIN DINING COMM	ONS		
Kathy Wicks, Director, Sustainability	5-8680		5-9673
Daniel Bensonoff, Sustainability Coordinator of Campus Gardens	5-8682		
Monica Guzik, Sustainability Manager	5-3268		
AUXILIARY ENTERPRISES WAREHOUSE			
Richard Varady, Storekeeper IV	5-0085	5-1777	
RECEIVING DOCK, CAMPUS CENTER			
Al Burgos, Storekeeper III	7-8228	7-8229	7-1291
FACILITIES SERVICES, CAMPUS CENTER			
Justin Campbell, Director, Facilities Services	7-8217		5-2043
Manager, Facilities Services VACANT	7-8218		
Owen Graves, Custodial Area Supervisor	7-8225	7-8211	5-2043
Lenworth Parker, Custodial Area Supervisor	7-8225		5-2043
Alison Labossiere, Custodial Operations Supervisor	7-8225		5-2043
FACILITIES SERVICES DINING SERVICES		l	
Carolyn Parker, Clerk IV	5-5321		7-0327
Bill Stafford, Institutional Foreman	7-0440	442 607 4465	7-0327
Eric Ladd, Refrigeration	5-5321	413-687-4468	7-0327
VACANT, Institutional Foreman	5-5393	442 626 2044	7-0327
Wayne Cournoyer, Controls & Refrigeration Systems Specialist	ıc	413-626-2944	<u> </u>
JANITORIAL SERVICES, DINING COMMON			7 0227
Sudath Wijesundara, Custodial Area Supervisor UMASS CLUB BOSTON	7-1220		7-0327
David Eichstaedt, General Manager, UMass Club Boston	413-687-1725		
David Elchstaedt, General Mahager, Olylass Club boston	+13-007-1723		

CAFES			
Chicken & Co @ Southwest (Old Southwest Café at Hampden)	5-2039	5-0997	7-2868
Worcester Cafe	5-0347	5-0706	
Whitmore Café	5-0423	7-0634	5-0490
ISB Café at Integrated Sciences Building	7-2199		
ILC Peets Coffee & Tea	5-2570		
Procrastination Station, Library	7-2182		
Quad Café at Marcus Hall	5-1522		
Morrill Life & Earth Café at Morrill Science Center	5-7629		
The Progress Bar at Lederle Graduate Research Center	5-1522		
Snack Overflow at Computer Science Building	7-1495		
The Hub at Furcolo Building	5-2720		
Courtside Café at UMass Campus Recreation Center	5-8423		
Roots Café at Commonwealth Honors College	5-8405		
Argo Tea at Hampden Building	5-1522		
Hampshire Café at Hampshire Dining Common	7-5214		
Newman Café at Newman Catholic Center	413-230-3314		
Post & Bean Café at Design Building	5-1522		